



Our cloud-based customer service portal

What is SychemEye?

SychemEye is Sychem's cutting-edge service software system built to enhance and simplify the tracking and checking of customers' equipment within the healthcare, life science, and laboratory sectors. SychemEye provides customers with a complete analysis of the performance and trends of their decontamination equipment.

SychemEye was designed by our skilled team of software engineers to create a comprehensive solution that combines cleaning and decontamination equipment with our service packages to ensure your processes are never compromised.

Access to service and validation reports

The Client Console allows customers to view their Quarterly, Biannual / Annual thermocouple test reports faster than those who rely on traditional methods (email/post). This feature supports the site with traceability of validation report and compliance with audits.

Real-time management

You have access to electronic engineer report sheets and their entire archive. Plus the ability to log call-outs "directly" into our Call Management System online.

Access to statistics

Allowing for statistics to be viewed at any time on several metrics. Run reports the way you want them with our Software Team on hand to assist you.

Equipment detail

You get access to all equipment detail on your machines, making it easier than ever to access and monitor.