

FREQUENTLY ASKED QUESTIONS

Find out more about our
autoclave servicing options with
our frequently asked questions.

How often should I have my autoclave serviced?

Why do I need a service contract?

What can I do to increase my machine's life cycle?

How customisable are our service contracts?

How long is a service contract?

Do you offer UKAS testing?



Contact us today!

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How often should I have my autoclave serviced?

How often you should have your autoclave serviced depends on several factors including the type of autoclave, its application and sector. If you're unsure how often you should have your autoclave serviced, contact our team of specialists today to discuss your needs and discover how we can help design the perfect package for your requirements.

Why do I need an autoclave servicing contract?

Having an autoclave servicing contract not only ensures you are always fully supported, but it also means that in case of a breakdown, you will always receive cheaper rates than those not in contract.

What can I do to increase my machines life cycle?

Regular planned preventative maintenance helps to ensure your autoclave continues to operate at its highest possible potential with minimal downtime. For autoclaves experiencing recurrent issues, we can provide a complete machine overhaul replacing any parts necessary to increase its life cycle.

How customisable are our service contracts?

All of our service contracts are fully customisable, and tailored to your unique requirements. Our dedicated team of service coordinators will work with you to determine a service contract that best suits your needs depending on your sector and application of operation.

How long is a service contract?

Our standard servicing contracts cover your autoclave for a year however, these can be extended per your needs.

Do you offer UKAS testing?

Sychem are proud to be a UKAS accredited ISO/IEC 17025:2017 test laboratory meaning that we offer our clients calibration and testing services to UKAS. Striving to deliver the highest quality standards, our fantastic team of service and test personnel are ready to begin testing your machines to UKAS standards.